



TOTAL QUALITY FABRICARE CHECKLIST

FabriClean's commitment to its customers is to help them obtain the capability of returning garments to their customers that "**look and feel like new**". This checklist will help in all departments to meet the expectations of your customers.

Cleaning

- The garment smells fresh and looks clean as new.
- The garment's color, brightness and whiteness is preserved.
- The garment is free of lint and exhibits no static cling.
- The garment's size and style details are carefully preserved.

Stain Removal

- Customer interaction occurs to discuss problem stains before professional cleaning.
- Complete removal of stains is accomplished without damage to fiber or dyes.

Finishing

- The body, hand and general appearance is like new.
- Seams are pressed smooth with no impressions or puckers.
- Creases and pleats are straight, sharp and even, and in their original location.
- No impressions or pressed-in wrinkles from buttons, pocket flaps, pleats or seams are present.
- Pockets are pressed smooth and flat, inside and out.
- Hems and cuffs are even, secure and free of impressions and puckers.
- Tags used for identification during the cleaning and finishing process are removed.

Garment Repairs and Maintenance

- Zippers, snaps, hooks and buttons are functional and in good repair.
- Open seams are sewn closed and **fly** plackets are secure.
- Pockets with holes have been replaced or seamed to secure.
- Cuffs, hems, and linings are tacked securely.
- Shoulder pads are appropriately placed and tacked.

Packaging and Presentation

- A cohesive, uniform graphical appearance is used that is evocative of clothing store packaging.
- High quality, printed bags are used and sized to properly protect garments.
- Tissue is placed in sleeves to prevent folding or pinching.
- No marking tags or invoices are stapled or pinned through garments.
- Coats are centered on hanger and fronts closed as if buttoned.
- Slacks are balanced on hanger.
- High quality materials are used for packaging.